

Strategic Employee Engagement and Organizational Sustainability of Multinational Oil and Gas Companies in Rivers State, Nigeria

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<p>Corresponding Author ThankGod Okparanta</p> <p>Department of Employment Relations and Human Resources Management, Faculty of Administration and Management, Rivers State University, Nkpolu-Oroworukwo, Port Harcourt</p> <p>Article History</p> <p>Received: 24 / 10 / 2024</p> <p>Accepted: 09 / 11 / 2024</p> <p>Published: 12 / 11 / 2024</p>	<p>Abstract: This study examines the relationship between strategic employee engagement and organizational sustainability in multinational oil and gas companies in Rivers State, Nigeria. A correlational research design was adopted to explore the associations between leadership commitment, reward systems, work-life balance, and financial sustainability. The population comprised 601 employees from three major oil exploration firms: Total E&P, SPDC (Shell), and Nigeria Agip Oil Company, selected based on operational presence, staff strength, and industry significance. A sample size of 240 was determined using Taro Yamane's formula, with proportional allocation via Bowley's formula. A simple random sampling technique ensured fair representation. Primary data was collected through a structured questionnaire designed on a 5-point Likert scale. Content and construct validity were ensured through expert review, while reliability was confirmed using Cronbach's Alpha, meeting the minimum threshold of 0.7. The Kendall test statistic was employed for data analysis due to its suitability for ordinal and non-parametric research. Hypothesis testing was conducted using SPSS version 25. The results revealed a strong positive correlation between leadership commitment ($r_b = 0.72$, $P = 0.002$) and reward systems ($r_b = 0.65$, $P = 0.007$) with financial sustainability. However, work-life balance showed a weaker but significant correlation ($r_b = 0.38$, $P = 0.043$), indicating a relatively lower impact on financial sustainability. The study concludes that strategic employee engagement particularly leadership commitment and reward systems plays a crucial role in enhancing financial sustainability. Based on these findings, it is recommended that oil and gas firms strengthen leadership engagement strategies, implement structured reward systems, and improve work-life balance initiatives to sustain financial performance. Continuous monitoring and data-driven adjustments are essential for maintaining organizational sustainability.</p> <p>Keywords: Strategic Employee Engagement, Leadership Commitment, Reward System, Work-Life Balance, Financial Sustainability, Organizational Sustainability.</p>
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1. Introduction

Employee engagement has emerged as a critical strategic factor influencing organizational sustainability, particularly in resource-intensive sectors such as the oil and gas industry. Multinational oil and gas companies operate in complex environments that demand a delicate balance between profitability, regulatory compliance, environmental sustainability, and social responsibility (Aguilera et al., 2021). Given the volatile nature of global energy markets, the high-risk operational environment, and the increasing pressure for corporate social responsibility, employee engagement has become an essential component in fostering sustainable business practices (Saks, 2022).

Employee engagement is often conceptualized as the emotional, psychological, and intellectual commitment of employees toward their organization's goals, values, and mission

(Kahn, 1990). Engaged employees demonstrate higher levels of productivity, innovation, and loyalty, which in turn enhance organizational performance and long-term sustainability (Shuck & Wollard, 2010). In the context of multinational oil and gas companies in Rivers State, Nigeria, employee engagement plays a vital role in shaping the operational effectiveness and corporate social responsibility (CSR) initiatives of these firms. Given the environmental concerns, community relations challenges, and labor issues prevalent in the Niger Delta region, strategic employee engagement can serve as a tool for enhancing workforce stability, minimizing industrial disputes, and fostering a sustainable business environment (Uzochukwu & Chukwu, 2020).

Organizational sustainability, on the other hand, extends beyond financial viability to encompass environmental stewardship, social responsibility, and ethical governance

(Elkington, 1997). For multinational oil and gas companies, sustainability is crucial in mitigating risks related to environmental degradation, regulatory non-compliance, and reputational damage (Dyllick & Muff, 2016). Employee engagement contributes to sustainability by aligning workers' interests with corporate sustainability objectives, fostering ethical decision-making, and promoting a culture of innovation and corporate accountability (Spreitzer et al., 2017). Despite the recognized importance of employee engagement in achieving sustainability, there remains a gap in empirical research concerning its specific impact on multinational oil and gas companies in Rivers State. The region is characterized by complex socio-economic dynamics, including militant activities, environmental pollution, and host community agitations, all of which can significantly influence employee morale and organizational sustainability efforts (Nwosu & Ugwuera, 2021). Addressing these challenges requires a strategic approach to employee engagement that integrates corporate policies, leadership commitment, and community engagement programs (Adegbite & Nakpodia, 2020). This study aims to examine the strategic role of employee engagement in promoting organizational sustainability among multinational oil and gas companies in Rivers State. Specifically, it seeks to explore the extent to which employee engagement strategies contribute to workforce retention, operational efficiency, and sustainable corporate practices.

1.2 Conceptual Framework

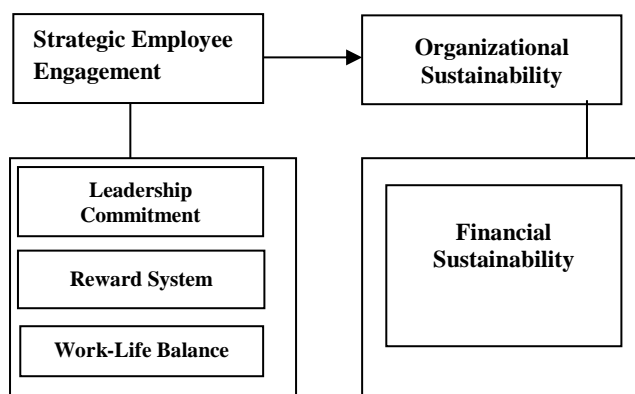


Figure 1: Conceptual Framework for Strategic Employee Engagement and Organizational Sustainability of Multinational Oil and Gas Companies in Rivers State

Source: Desk Research, 2024. The dimensions of strategic employee engagement were adapted from Saks, (2006) and Measures of organizational sustainability were adapted from Agyeman, Bullard and Evans (2003).

2. Literature Review

2.1 Theoretical Framework

The study on Strategic Employee Engagement and Organizational Sustainability of Multinational Oil and Gas Companies in Rivers State, Nigeria is underpinned by several key theories that explain the relationship between employee engagement, organizational commitment, and long-term sustainability. These theories provide the foundation for understanding how strategic engagement influences workforce productivity, retention, and corporate performance in high-risk industries like oil and gas.

Kahn's Engagement Theory (1990)

Kahn's (1990) theory of engagement serves as the primary foundation for this study. He introduced the concept of personal engagement and disengagement, emphasizing that employees engage in their roles when they experience three psychological conditions: meaningfulness, safety, and availability. Psychological meaningfulness is achieved when employees find purpose in their work, psychological safety arises when employees feel secure to express themselves without fear of negative consequences, and psychological availability relates to having the physical and emotional resources necessary to perform effectively. In the oil and gas sector, where workplace conditions are often hazardous, engagement strategies must address these psychological conditions to enhance performance and reduce workforce burnout.

Job Demands-Resources (JD-R) Model (Bakker & Demerouti, 2008)

The JD-R model by Bakker and Demerouti (2008) explains how job demands (e.g., workload, time pressure, safety concerns) and job resources (e.g., leadership support, career development, employee recognition) interact to influence engagement. The model suggests that high job demands can lead to stress and burnout if not balanced by adequate resources. In multinational oil and gas companies, job resources such as employee safety measures, training programs, and reward systems can mitigate the negative effects of high job demands, thereby enhancing engagement and long-term organizational sustainability.

Social Exchange Theory (Blau, 1964; Saks, 2006)

Social Exchange Theory (SET) suggests that workplace relationships are built on mutual exchange, where employees reciprocate employer investment in their well-being with increased loyalty and commitment (Blau, 1964). Saks (2006) applied this theory to engagement, arguing that employees who receive organizational support (e.g., fair compensation, training, career growth opportunities) are more likely to engage in their roles and contribute positively to organizational sustainability. In the oil and gas industry, companies that strategically invest in employee welfare, career progression, and a positive work environment foster stronger engagement, leading to improved retention, performance, and compliance with safety regulations.

Maslach and Leiter's Burnout Theory (2001)

Maslach and Leiter (2001) proposed that engagement is the opposite of burnout and that organizations must actively prevent burnout by ensuring a supportive work environment. Burnout occurs when employees face chronic job stress without sufficient support, leading to exhaustion and disengagement. In the oil and gas sector, where job stress is high due to long hours and safety risks, addressing burnout through wellness programs, work-life balance initiatives, and mental health support is critical to maintaining employee engagement and sustaining organizational performance.

Transformational Leadership Theory (Bass, 1985)

Bass's (1985) Transformational Leadership Theory emphasizes that leaders who inspire, motivate, and empower employees foster high levels of engagement. Transformational leaders build trust, communicate a compelling vision, and create an inclusive work culture, all of which contribute to employee commitment and job satisfaction. In multinational oil and gas companies, transformational leadership plays a key role in ensuring that employees remain engaged despite industry challenges such as

regulatory uncertainties, safety risks, and economic fluctuations. Leaders who prioritize employee well-being and motivation help sustain workforce morale, productivity, and overall organizational growth.

Stakeholder Theory (Freeman, 1984)

Freeman's Stakeholder Theory argues that organizations must balance the interests of various stakeholders, including employees, customers, shareholders, and communities, to achieve sustainability. Employee engagement is a critical component of corporate responsibility, as engaged employees are more likely to adhere to ethical practices, safety standards, and community relations initiatives. In the oil and gas industry, where environmental and social responsibility are key concerns, fostering engagement ensures that employees contribute to long-term corporate sustainability goals, regulatory compliance, and positive stakeholder relationships. These theories collectively explain the role of strategic employee engagement in driving organizational sustainability in multinational oil and gas companies. Kahn's Engagement Theory highlights the psychological foundations of engagement, while the JD-R Model demonstrates the balance between job demands and resources. Social Exchange Theory and Maslach and Leiter's Burnout Theory emphasize the reciprocal relationship between organizations and employees, showing that engagement strategies must address well-being and job satisfaction. Transformational Leadership Theory underscores the role of leadership in sustaining engagement, and Stakeholder Theory provides a broader perspective on how employee engagement contributes to long-term corporate success.

2.2 Conceptual Review

2.2.1 Concept of Strategic Employee Engagement

Strategic employee engagement goes beyond individual motivation; it involves a deliberate and structured approach to fostering workforce commitment in alignment with corporate objectives. Saks (2006) emphasized that engagement is influenced by various organizational factors, including leadership commitment, reward systems, and employee involvement in decision-making. Schaufeli and Bakker (2004) also contributed to this discourse by proposing that engaged employees are more productive, innovative, and resilient to workplace stress. For multinational oil and gas companies operating in Rivers State, Nigeria, strategic employee engagement is particularly crucial due to the industry's complex operational environment. Employees in this sector face unique challenges, including high-risk working conditions, environmental concerns, and regulatory constraints. Therefore, engagement strategies must be tailored to address these realities. Transparent and effective leadership fosters trust and aligns employees with corporate goals, ensuring that they remain committed to the organization's vision (Bakker & Demerouti, 2008). Workplace safety and employee protection are also critical, given the hazardous nature of oil and gas operations. Maslach and Leiter (2001) noted that organizations with strong safety cultures experience higher engagement levels, as employees feel secure and valued in their work environments.

Furthermore, reward and recognition systems play a fundamental role in sustaining engagement. Saks (2006) highlighted that both financial and non-financial incentives contribute to employee commitment and reduce turnover, making engagement a long-term organizational strategy rather than a short-term initiative. Additionally, work-life balance and well-being programs help prevent burnout, which is a common issue in high-

pressure industries. Schaufeli and Bakker (2004) argued that organizations prioritizing employee well-being experience lower absenteeism rates and higher job satisfaction. Employee voice and participation also enhance engagement by fostering a sense of ownership and motivation. May, Gilson, and Harter (2004) emphasized that when employees are encouraged to contribute ideas and participate in decision-making, they develop a stronger emotional connection to their work and the organization's success. In the context of the multinational oil and gas industry in Rivers State, these dimensions of strategic employee engagement contribute significantly to organizational sustainability. Companies that integrate leadership commitment, safety measures, reward systems, work-life balance, and participatory management practices into their engagement strategies are more likely to achieve long-term success. This holistic approach not only improves employee satisfaction and productivity but also strengthens organizational resilience in the face of industry challenges.

2.2.2 Organizational Sustainability

Organizational sustainability encompasses financial, social, environmental, and workforce sustainability, all of which are influenced by how well employees are engaged. Research suggests that engaged employees are more likely to contribute to innovation, ethical business practices, and long-term profitability (Bakker & Demerouti, 2008). In the oil and gas sector, sustainability is particularly relevant due to regulatory pressures and community relations. A well-structured engagement strategy ensures that employees align with the company's environmental and corporate social responsibility (CSR) initiatives, thereby improving the company's public image and compliance with environmental standards (Maslach & Leiter, 2001). Additionally, engagement-driven workforce sustainability helps retain skilled labor, reducing recruitment costs and enhancing operational efficiency (Saks, 2006).

2.3 Empirical Review

The study of Endres and Mancheno-Smoak (2008) focused on how the United States Postal Service (USPS) addressed the improvement of productivity and organizational sustainability through employee engagement. The research examined how USPS implemented continuous training development as a fundamental strategy to enhance leadership capabilities and foster employee motivation. The study adopted the Spearman rank order correlation coefficient as its analytical tool, with a sample of 42 respondents. Findings revealed that USPS management ensured employee engagement through constant encouragement, inspiration, appreciation, open communication, and a work environment where employees' opinions were valued. The study concluded that employee engagement significantly contributed to higher productivity and organizational sustainability by fostering a motivated workforce (Endres & Mancheno-Smoak, 2008).

The work of Moletsane (2017) examined the impact of employee engagement on organizational productivity using a case study of the Umhlathuze Valley Sugar (UVS) industry in South Africa. The study was motivated by the observation of low engagement levels in the South African manufacturing sector. The research aimed to identify factors influencing employee engagement at UVS, assess the relationship between engagement and productivity, and highlight key areas for a sustainable organizational future. A quantitative approach was adopted, with a random sampling design used to collect data from 73 respondents

comprising both male and female UVS staff. An employee engagement questionnaire assessed key factors such as commitment to work, internal communication, leadership styles, employee well-being, and person-job fit. Descriptive statistics were employed for data analysis. The findings revealed that although UVS had a moderately engaged workforce, there was room for improvement. Participants acknowledged the influence of engagement on productivity and sustainability, emphasizing the role of HR policies in fostering an inclusive workplace and improving working conditions to enhance employee motivation and contribution (Moletsane, 2017).

Mboga and Trionia (2018) conducted an empirical study titled Employee Engagement and Linkage to Organizational Performance and Sustainability, which examined the influence of various factors on employee engagement among customer service employees in multiple sectors across the United States. The study employed a quantitative research design, utilizing a Likert scale survey distributed to 262 participants across industries such as transportation, banking, athletics, childcare, insurance, hospitality, information technology, and administrative support in Northern New Jersey and Philadelphia, Pennsylvania. Structural equation modeling was used to test the formulated hypotheses. The study explored factors such as work environment, relationship management, employee engagement, and career development in relation to their impact on employee performance. The findings indicated that non-engaged employees contributed to low workplace performance and hindered goal achievement, while engaged employees demonstrated higher levels of productivity, leading to increased organizational sustainability. The study underscored the importance of strategic engagement practices in enhancing employee commitment and fostering long-term business success (Mboga & Trionia, 2018).

However, recent studies have delved into the intricate relationship between employee engagement and organizational success within Nigeria's oil and gas sector. A critical review by James et al. (2023) synthesized existing literature to understand how engagement strategies influence organizational outcomes in this high-stakes industry. The review highlighted that employee engagement is significantly correlated with improved performance indicators, including increased productivity, higher safety standards, and enhanced competitive advantage. The authors emphasized the necessity for companies to invest in robust engagement strategies, positing that such investments foster a committed workforce and catalyze organizational resilience and sustainability.

In a quantitative analysis, Bakare et al. (2023) investigated the impact of different leadership styles transformational, transactional, and laissez-faire on employee engagement within Nigeria's oil and gas industry. The study found that transformational leadership positively influences employee engagement, while transactional leadership has a moderate effect, and laissez-faire leadership exhibits a negative impact. These findings underscore the importance of adopting leadership styles that actively promote employee involvement and commitment to enhance organizational performance. Furthermore, Oladayo et al. (2023) conducted a comprehensive review of innovative Human Resource (HR) practices within Nigeria's energy sectors, encompassing both oil and gas and renewable energy industries. The study identified a positive relationship between innovative HR strategies such as talent acquisition, continuous training, and performance-based incentives and organizational performance. The

authors highlighted the importance of adapting HR practices to the unique challenges of the energy sector to enhance employee engagement and drive organizational success. Collectively, these studies underscore the critical role of employee engagement in driving organizational success within Nigeria's oil and gas industry. They suggest that strategic implementation of supportive leadership styles, innovative HR practices, and robust engagement initiatives are pivotal in enhancing productivity, safety, and competitive advantage.

3. Methodology

The study adopted a correlational research design to examine the relationship between strategic employee engagement and organizational sustainability in multinational oil and gas companies in Rivers State. Correlational research does not establish causation but identifies associations between variables. The population comprises 601 employees from three major oil exploration firms Total E&P, SPDC (Shell), and Nigeria Agip Oil Company selected based on operational presence, staff strength, and industry significance. The sample size of 240 was determined using Taro Yamane's formula, with proportional allocation using Bowley's formula. A simple random sampling technique was employed to ensure representation. Primary data was collected using a structured questionnaire designed on a 5-point Likert scale, measuring organizational sustainability through financial sustainability measure, and strategic employee engagement through leadership commitment, reward system and work life balance. The instrument was validated through expert review for content and construct validity. Reliability was tested using Cronbach's Alpha, ensuring a minimum threshold of 0.7. The Kendall test statistic was used to analyze relationships, as it is suitable for ordinal data and non-parametric research. Hypothesis testing was conducted using SPSS version 25, ensuring rigorous statistical analysis. This methodology ensures robust and reliable findings, contributing to the understanding of strategic employee engagement and organizational sustainability in the Nigerian oil and gas sector.

4. Results and Discussion

Response Rate

Table 1: Response Rate

Questionnaire Status	Number	Percentage (%)
Distributed Questionnaires	240	100.0
Valid Retrieved Questionnaires	202	84.1
Retrieved Unusable Questionnaires	3	1.3
Unreturned Questionnaires	35	14.6

Source: Field Report, 2024

Table 1 presents the response rate of the distributed questionnaires. Out of 240 questionnaires distributed, 202 were valid responses, representing an 84.1% response rate. Three (1.3%) responses were deemed unusable due to incomplete or incorrectly filled entries, while 35 questionnaires (14.6%) were not returned. The high response rate suggests strong participation, enhancing the reliability of the study's findings.

Demographic Analysis

Demographic analysis provides insights into the respondents' characteristics, including gender, marital status, educational qualifications, and job designation.

Gender Distribution

Table 2: Gender Distribution

Gender	Frequency	Percentage (%)
Male	144	71.3
Female	58	28.7
Total	202	100.0

Source: SPSS Output, 2024

Table 2 shows that 144 respondents (71.3%) were male, while 58 (28.7%) were female. The gender distribution suggests male dominance in the workforce of the examined multinational oil and gas companies in Port Harcourt.

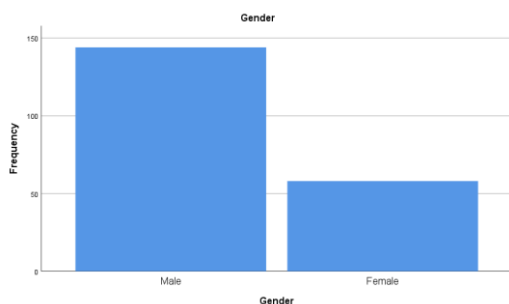


Figure 1: Bar chart plot showing the gender distribution of the respondents

Marital Status

Table 3: Marital Status

Marital Status	Frequency	Percentage (%)
Single	67	33.2
Married	135	66.8
Total	202	100.0

Source: SPSS Output, 2024

Table 3 indicates that the majority of respondents, 135 (66.8%), were married, while 67 (33.2%) were single. This distribution reflects the workforce composition of the examined companies.

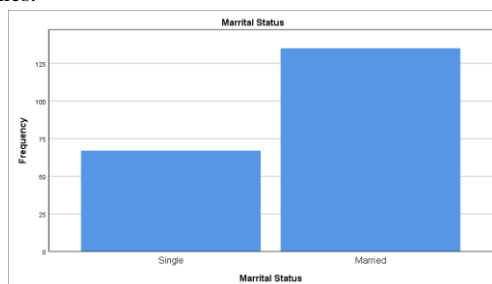


Figure 2: Bar chart for the marital status of the respondents

Academic Qualification

Table 4: Academic Qualification

Qualification	Frequency	Percentage (%)
Ph.D.	7	3.5
M.Sc./MBA/M.A./M.Eng./M.Ed.	74	36.6
B.Sc./B.A./B.Eng./HND/B.Ed.	55	27.2
OND/NCE	51	25.2
SSCE/WASSCE/GCE	15	7.4
Total	202	100.0

Source: SPSS Output, 2024

Table 4 presents the educational qualifications of respondents. The majority, 74 (36.6%), held a Master's degree or equivalent, while 55 (27.2%) had a Bachelor's degree. OND/NCE holders accounted for 25.2%, while 7 (3.5%) held a Ph.D. This suggests a well-educated workforce.

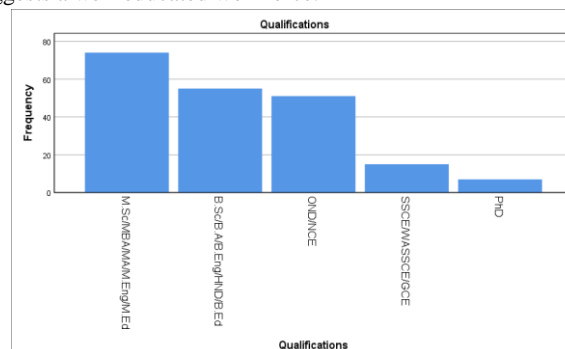


Figure 3 Bar chart showing the academic qualifications of the respondents

Work Designation

Table 5: Work Designation

Designation	Frequency	Percentage (%)
Floor Worker	87	43.1
Lower Management	74	36.6
Middle Management	29	14.4
Top Management	12	5.9
Total	202	100.0

Source: SPSS Output, 2024

Table 5 shows that the largest group of respondents, 87 (43.1%), were floor workers, followed by lower management staff (36.6%). Middle and top management accounted for 14.4% and 5.9%, respectively, indicating a workforce structure with more operational-level employees.



The demographic analysis reveals that the majority of respondents are male, married, and possess at least a Bachelor’s degree. The workforce is primarily composed of floor workers and lower management employees. These findings reflect the hierarchical nature of the examined multinational oil and gas companies in Port Harcourt, where operational roles outnumber top managerial positions. This demographic insight helps in understanding workforce composition, which is crucial in shaping policies related to employee development, training needs, and workplace diversity initiatives.

Bivariate Analysis (Correlation)

Bivariate analysis examines the relationship between two variables to determine the strength and direction of their association. In this study, we analyze the relationship between strategic employee engagement (leadership commitment, reward system, and work-life balance) with organizational sustainability, specifically financial sustainability. The strength of the relationship is determined using the tau-b correlation coefficient

with the interpretation framework provided by Brian and Bell (2003).

Table 6: Interpretation of Tau-b Correlation Values

Range of Tau-b Values	Strength of Association
± 0.80 – 0.99	Very Strong
± 0.60 – 0.79	Strong
± 0.40 – 0.59	Moderate
± 0.20 – 0.39	Weak
± 0.00 – 0.19	Very Weak

Source: Adapted from Ahaiauzu & Asawo (2016)

The positive (+) sign in the tau-b values indicates a direct (positive) relationship, meaning that as one variable increases, the other also increases. Conversely, the negative (-) sign signifies an inverse (negative) relationship, where an increase in one variable leads to a decrease in the other.

Table 7 Correlation Matrix between Strategic Employee Engagement and Financial Sustainability

		Leadership Commitment	Reward System	Work-Life Balance	Financial Sustainability
Kendall's tau_b					
Leadership Commitment	Correlation Coefficient	1.000			.720**
	Sig. (2-tailed)				.002
	N		202	202	202
Reward System	Correlation Coefficient		1.000	.720**	.680**
	Sig. (2-tailed)		.002		.004
	N		202	202	202
Work-Life Balance	Correlation Coefficient		.610**	1.000	.680**
	Sig. (2-tailed)		.006	.004	
	N		202	202	202
Financial Sustainability	Correlation Coefficient		.720**	.650**	.380*
	Sig. (2-tailed)		.002	.007	.043
	N		202	202	202

. Correlation is significant at the 0.05 level (2-tailed).

. Correlation is significant at the 0.01 level (2-tailed).

Source: SPSS Output, 2024

The correlation matrix examines the relationship between strategic employee engagement (leadership commitment, reward system, and work-life balance) and financial sustainability. The results indicate varying degrees of association among the variables, with some relationships being stronger than others. A strong positive correlation exists between leadership commitment and financial sustainability ($\tau_b = 0.72$, $p = 0.002$). This suggests that organizations with higher leadership commitment to employee engagement are more likely to experience better financial sustainability. When leaders actively support, engage, and motivate employees, it leads to improved financial outcomes, possibly due to higher productivity, employee retention, and operational efficiency. Similarly, a strong positive correlation is observed between the reward system and financial sustainability ($\tau_b = 0.65$, $p = 0.007$), implying that organizations with effective compensation and incentive structures tend to perform better financially. Rewarding employees through salaries, bonuses, promotions, or other benefits enhances motivation and commitment, reducing turnover and improving organizational performance.

The correlation between work-life balance and financial sustainability ($\tau_b = 0.38$, $p = 0.043$) is weaker but still significant. This suggests that while work-life balance contributes to financial sustainability, its impact is not as strong as leadership commitment or the reward system. Employees with better work-life balance are generally more satisfied and productive, but other engagement factors, such as leadership support and rewards, may have a greater influence on financial outcomes. Further analysis of the interrelationships among strategic employee engagement dimensions reveals that leadership commitment and the reward system share a strong and significant positive relationship ($\tau_b = 0.72$, $p = 0.002$). This implies that organizations with committed leadership are more likely to implement effective reward structures. Similarly, a strong correlation exists between the reward system and work-life balance ($\tau_b = 0.68$, $p = 0.004$), suggesting that organizations that focus on proper reward structures also tend to support work-life balance initiatives. Additionally, leadership commitment and work-life balance exhibit a moderate positive relationship ($\tau_b = 0.61$, $p = 0.006$), indicating that leadership commitment plays a role in shaping employees’ work-life balance. Overall, the findings highlight that strategic employee engagement,

particularly leadership commitment and reward systems, significantly contributes to financial sustainability. While work-life balance is also positively associated with financial sustainability, its effect is relatively weaker. Organizations aiming to enhance financial sustainability should focus on leadership-driven engagement strategies and well-structured reward systems, as they have the most substantial impact on financial outcomes.

5. Discussion of Findings

The findings of this study reinforce the critical role of strategic employee engagement in driving financial sustainability, with leadership commitment and reward systems emerging as the most influential factors. The strong positive correlation between leadership commitment and financial sustainability ($r_b = 0.72$, $p = 0.002$) aligns with previous studies emphasizing the importance of effective leadership in organizational performance. For instance, Bass and Avolio (1994) highlighted that transformational leadership enhances employee motivation, commitment, and productivity, ultimately improving financial outcomes. Similarly, Yukl (2013) asserted that leadership behaviors that promote trust, employee involvement, and a shared vision contribute to long-term financial stability. The significant correlation between the reward system and financial sustainability ($r_b = 0.65$, $p = 0.007$) is consistent with prior research suggesting that well-structured compensation strategies enhance employee morale and retention, leading to better organizational performance. Armstrong and Taylor (2020) emphasized that financial incentives and non-monetary rewards, such as recognition and career development opportunities, are crucial in fostering employee commitment and productivity. This finding also aligns with the work of Gupta and Shaw (2014), who found that organizations with effective reward structures experience improved employee satisfaction, reduced turnover, and increased profitability.

Work-life balance, while positively correlated with financial sustainability ($r_b = 0.38$, $p = 0.043$), demonstrated a weaker relationship compared to leadership commitment and reward systems. This is in line with studies by Kossek, Hammer, Kelly, and Moen (2014), who argued that while work-life balance enhances employee well-being and reduces burnout, its direct impact on financial sustainability may be less pronounced. However, organizations that implement flexible work arrangements, parental leave policies, and employee wellness programs can still gain financial benefits through increased employee satisfaction and reduced absenteeism (Allen, Golden, & Shockley, 2015). The interrelationship among strategic employee engagement dimensions further supports existing theories on workplace management. The strong correlation between leadership commitment and reward systems ($r_b = 0.72$, $p = 0.002$) is consistent with the findings of Deci and Ryan (2000), who argued that leadership plays a crucial role in shaping reward structures that drive intrinsic and extrinsic motivation. Additionally, the strong association between reward systems and work-life balance ($r_b = 0.68$, $p = 0.004$) supports the argument by Haar, Russo, Suñe, and Ollier-Malaterre (2014) that organizations prioritizing both compensation and work-life balance tend to have more satisfied and productive employees.

6. Conclusion

The findings of this study highlight the significant role of strategic employee engagement in promoting financial sustainability. The correlation analysis using Kendall's tau_b test

revealed that leadership commitment and reward systems exhibit strong and positive relationships with financial sustainability, while work-life balance has a weaker yet significant impact. Specifically, leadership commitment showed the strongest correlation with financial sustainability ($r_b = 0.72$, $P = 0.002$), suggesting that when leadership actively engages employees through motivation, vision, and support, organizations tend to achieve greater financial stability. This aligns with transformational leadership theories (Bass & Avolio, 1994) that emphasize the role of visionary leadership in fostering organizational success.

Similarly, the reward system demonstrated a strong positive correlation with financial sustainability ($r_b = 0.65$, $P = 0.007$). This confirms prior research (Gupta & Shaw, 2014) that effective compensation, incentives, and recognition contribute to employee motivation and productivity, leading to improved financial outcomes. On the other hand, work-life balance exhibited a weaker but still significant relationship with financial sustainability ($r_b = 0.38$, $P = 0.043$). While work-life balance is crucial for employee well-being and satisfaction (Haar et al., 2014), its direct influence on financial performance appears to be less pronounced compared to leadership commitment and reward systems. This suggests that while work-life balance is an essential factor in employee engagement, its financial impact may be more indirect, affecting productivity and retention rates over time. Based on the study's findings, the following recommendations are proposed:

- Organizations should invest in leadership development programs that promote engagement, motivation, and clear communication between leaders and employees.
- A well-structured performance-based compensation system should be implemented, including competitive salaries, bonuses, and non-monetary incentives such as career growth opportunities.
- Organizations should adopt flexible work arrangements, wellness programs, and supportive HR policies to improve employee well-being, indirectly contributing to overall financial performance.
- HR departments should regularly assess employee engagement levels through surveys and feedback mechanisms to ensure alignment with organizational goals

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